



Benchmarking tool for Quality Assurance in VET

Piraeus, 15 – 16 November 2012

Natassa Kazantzidou, Lila Anthopoulou



General

- BEQUAL project, Development of Innovation
 - 1st December 2008 30th November 2010
- BEQUAL + project, Transfer of Innovation,
 - 1st October 2011 30th September 2013
- Funded by European Commission, Lifelong learning programme



BEQUAL Partners

- IDEC SA
- OBES
- FIATEST
- FLORIDA
- IFCIL
- P&W
- Learning Regions





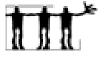














BEQUAL+ Partners

 National Agency for Vocational Education and Training (BG)



Industry Watch Group



IDEC SA



 Vocational and Technical Education Development for Centre of the University of Bahcesehir



ASEV





Aims

- To develop quality assurance in vocational training through benchmarking of quality practises and transnational co-operation.
- To promote the use of the CQAF according to the Copenhagen declaration, by identifying, comparing and exchanging quality practises in VET.
- To allow practical application of the CQAF in VET through the use of online benchmarking tool and quality practice database.
- To build and capitalize on previous work carried out by CEDEFOP, DG Education & Culture, ETF, Leonardo da Vinci Programme and ENQA-VET.
- To promote transnational cooperation through the operation of a thematic portal in quality assurance in VET.

<u>www.bequal.info</u>



Objectives

- To develop an electronic benchmarking tool, which will allow training providers in VET to online benchmark their quality approach against CQAF core criteria and database collections of good practice.
- To identify quality models and practices at institute level in VET. The analysis includes quality assurance models and practices, including procedures, criteria, indicators, mechanisms and tools of quality assurance.
- To develop a thematic portal that will be the main reference point for practitioners, researchers and policy makers that are looking for information for quality assurance in VET training institutes



Objectives

- To build CQAF capacities through establishing a "good practice centre", which will give access to online Communities of Practice (VET policy makers, VET institutes, researchers and practitioners) and quality sources.
- To elaborate a web based "quality sharing network" in VET, which will be based on quality profiles gained through benchmarking and will enable training providers to ad hoc search for CQAF compliant good practice matching with their internal quality process.



Target groups

- The target groups of the project in the long term are:
 - Policy makers in VET mainly in the countries of the partnership and to a lesser extend to other countries as well
 - Stakeholders in VET and social partners
- Specific organisations of the target group are:
 - National or regional organisations dealing with initial and continuing vocational training
 - Certification and accreditation organisations
 - Trade unions and employers organisations that deal with vocational training
 - Associations of VET providers, trainers, trainees



Project results

- Thematic portal on quality assurance in VET
- Online benchmarking tool
- Identification of quality practices at institute level in VET
- Web based "quality sharing network" in VET
- Community of Practice (CoP) in the theme of quality assurance in VET



Thematic portal

- Portal available in English, Greek, German, French, Romanian, Spanish, Bulgarian, Italian, Turkish.
- Soon in Polish, Lithuanian, more language versions in our plans.
- Includes, benchmarking tool, VET Blog, interviews, articles, links, documents



Benchmarking tool

- Self assessment tool for quality assurance in VET institutes
- Basis of the tool a questionnaire of 29 statements describing the whole quality cycle: planning, implementation, evaluation, review and procedures for change
- Statements include concrete examples, to facilitate VET providers to understand and evaluate.



Benchmarking tool

- VET providers evaluate each statement in a 4 level scale.
- The results are stored in a database and constitute the benchmarks.
- Statistics can be displayed by country and by type of VET institute.
- Benchmarking tool generates a report for each VET institute.



Benchmarking tool

- Available in English, Greek, German, French, Romanian, Spanish, Bulgarian, Italian, Turkish languages.
- Covers Greece, Germany, France, Romania,
 Spain, Bulgaria, Italy, Turkey.
- Soon Lithuania, Poland, Austria, United Kingdom



Benchmarking data

- Benchmarking tool and benchmarks from around 200 VET institutes
- 28 Good practices applied by VET institutes
- At the moment the benchmarking data comes mainly from the first project, while within 2013 there will be data from Bulgaria, Italy and Turkey and within 2014 from Lithuania, Poland, Austria and United Kingdom.



Benchmarking report

- Displays the user replies against the other users
- Can be filtered by country or by type of VET institute
- Displays the 3 stronger and 3 weakest points regarding quality assurance



Good practices

- Submitted on-line in a form, by VET providers
- Are evaluated by an expert and then are displayed on-line
- Can be browsed or searched



Other features

- VET Blog: News, opinions, short articles related to VET and to quality assurance in VET
- Articles on quality assurance, SCQF, benchmarking and other related issues
- Links and documents in selected categories



Interviews

Short interview videos.

• Interview questions:

- Is it interesting to compare the quality system of your organisation with other organisations at national level?
- Is it interesting to compare your performance as a training organisation with that of other institutions at European level and why?
- Do you think that a benchmarking tool for comparing your quality system with other organisations is useful?
- What does it mean quality for your organisation?
- If you had to pick only one thing that best describes why your organisation is better from the other ones in delivering education and training, what would that be?



How you can be part of BEQUAL

- You can register to the portal and participate in the CoP
- You can fill in the benchmarking tool and help us gather the benchmarking data
- You can provide a good practice example from your quality assurance system
- You can recommend BEQUAL to your colleagues
 www.bequal.info



How you will benefit from BEQUAL

BEQUAL provides to you the opportunity to:

- Benchmark your quality processes with other training organisations from your country and other European countries
- Self-evaluate in detail your quality assurance system
- Consult our collection of best practices
- Provide your own best practice
- Keep yourself updated to new developments in the theme of Quality Assurance in VET_{fo}



Thank you for your attention!